

Service Reporting and DataStore Diagram

Console Systems

A console system hosts desktop applications such as consoles, user interfaces, viewers, and browsers.

- To manage the Aggregator KM and the Retrievers KM, use PATROL Console for Unix or PATROL Console for Microsoft Windows.
- To create and control filters and to manage data in the DataStore, use the DataStore Console.
- To define user privileges and to schedule, view, and print reports, use the Administrator Desktop.
- To create your own reports, use the Reporting Studio.
- To access Service Reporting's server-based components, use a Web browser.

Common Services

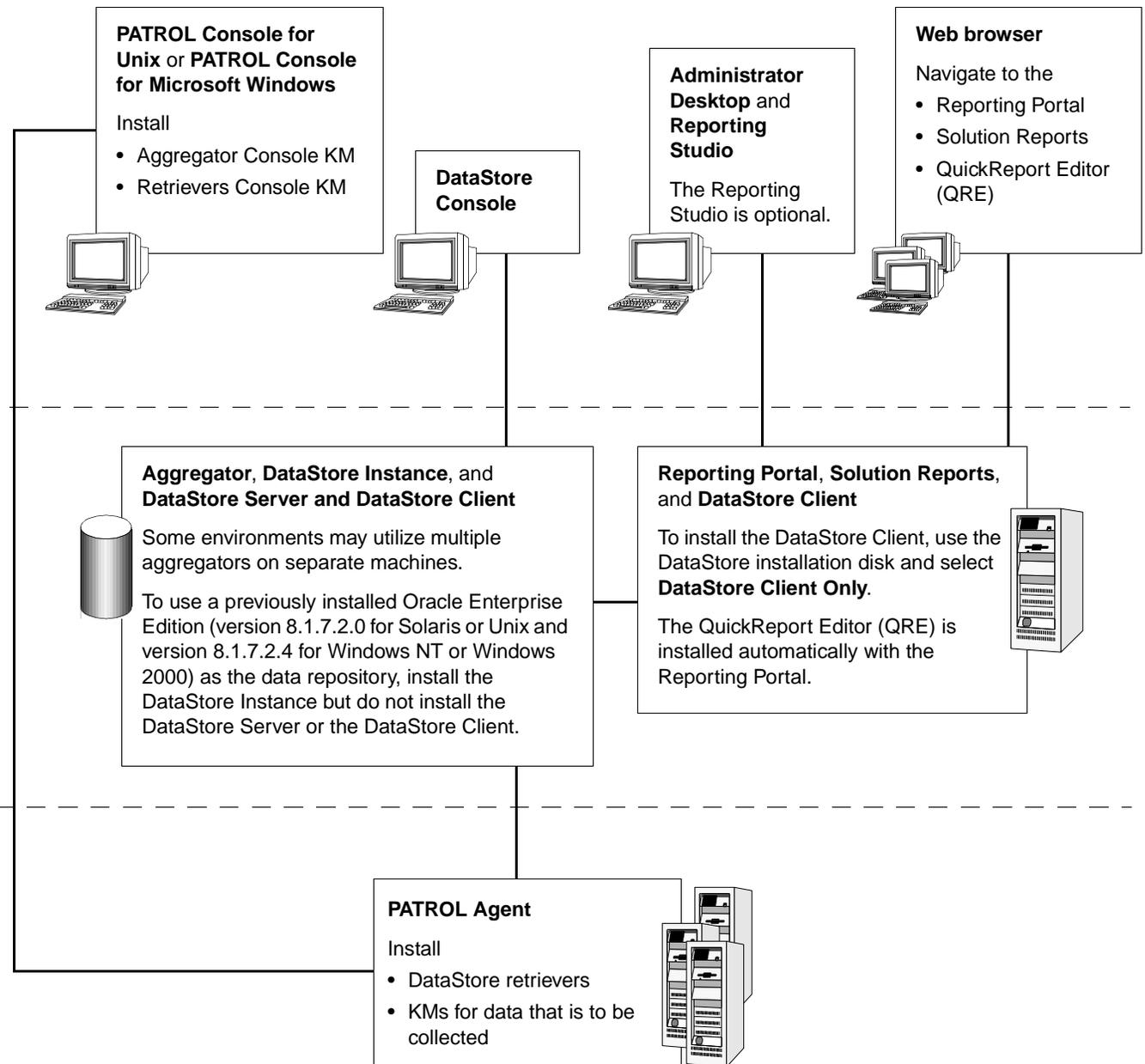
A common service facilitates communications between managed systems and console systems.

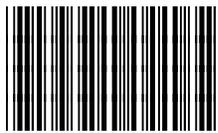
- The DataStore Server is the repository for data utilized by Service Reporting.
- The Reporting Portal, Solution Reports, and QuickReport Editor (QRE) are server-based components.

Managed Systems

A managed system hosts software that manages or monitors the resources on the system.

- Examples of managed or monitored resources are PATROL Agents, PATROL Knowledge Modules (KMs), and DataStore retrievers.
- Each PATROL Agent must be loaded with the KMs specified for the applications being monitored.





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