

PATROL[®] for Microsoft Windows Servers Documentation 01/31/2003

Documents on this CD

This file, **launch.pdf**, is used to open any of the documents contained on this CD.

The following table lists the files that are included in the **books** subdirectory. To view any PDF document, click its title or open it from the **books** subdirectory. For information about searching a document, see “Performing Full-Text Searches Across All Documents” on page 2.

Product			
Document Title (Click on a row to open a book)	Bytes	Date	File Name
PATROL for Microsoft Windows Servers, Version 3.0.00			
<i>PATROL API Reference Manual</i>	2,581,165	01/15/2003	23145.pdf
<i>PATROL Adapter for Microsoft Office</i>	586,277	01/16/2003	20973.pdf
<i>PATROL Adapter for WBEM Reference Manual</i>	699,258	08/21/1999	00024553.pdf
<i>PATROL Adapter for WBEM User Guide</i>	922,980	06/09/2000	00031650.pdf
<i>PATROL Agent Reference Manual</i>	4,022,243	01/31/2003	23692.pdf
<i>PATROL for Microsoft Windows Clustering Getting Started</i>	1,203,015	01/23/2003	23670.pdf
<i>PATROL for Microsoft Windows Servers Getting Started</i>	1,506,271	01/23/2003	23663.pdf
<i>PATROL History Loader User Guide</i>	1,118,026	03/08/2002	00040509.pdf
<i>PATROL Installation Reference Manual</i>	1,263,724	01/23/2003	23592.pdf
<i>PATROL Knowledge Module for Event Management User Guide</i>	1,622,903	01/20/2003	23384.pdf
<i>PATROL Knowledge Module for Microsoft Active Directory Getting Started Guide</i>	516,059	01/20/2003	22846.pdf
<i>PATROL Script Language Reference Manual Volume 1--PSL Essentials</i>	1,167,043	08/08/2002	17597.pdf

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PATROL for Microsoft Windows Servers Documentation (continued)

Product			
Document Title (<i>Click on a row to open a book</i>)	Bytes	Date	File Name
PATROL for Microsoft Windows Servers, Version 3.0.00 (continued)			
<i>PATROL Script Language Reference Manual Volume 2-PSL Functions</i>	4,080,057	01/15/2003	23355.pdf
<i>PATROL Script Language Reference Summary</i>	610,861	08/08/2002	17672.pdf
<i>PATROL Security User Guide</i>	918,631	08/16/2002	17344.pdf
Service Reporting, Version 1.2.10			
<i>Administering the Report Encyclopedia</i>	2,786,915	12/20/2001	00037092.pdf
<i>Building an e.Reporting Web Site</i>	3,685,243	12/20/2001	00037162.pdf
<i>DataStore Administrator Guide</i>	1,441,287	12/20/2001	00041411.pdf
<i>e.Reporting Server Guide</i>	2,760,183	12/20/2001	00037163.pdf
<i>LRX for Microsoft Internet Explorer</i>	3,269,888	12/25/2001	00037157.pdf
<i>LRX for Netscape Navigator</i>	3,279,211	12/20/2001	00037158.pdf
<i>Oracle 8i Error Messages</i>	6,964,095	01/17/2002	00041764.pdf
<i>Oracle 8i Installation Guide Enterprise Edition Release 3 (8.1.7) for Windows NT</i>	3,076,935	03/08/2002	00042055.pdf
<i>Oracle 8i Installation Guide Release 3 (8.1.7) for Sun SPARC Solaris</i>	2,160,634	03/08/2002	00042056.pdf
<i>Reporting User Guide</i>	1,047,576	12/20/2001	00040098.pdf
<i>Service Reporting and DataStore Diagram</i>	95,291	09/12/2002	17626.pdf
<i>Service Reporting DataStore Schema</i>	797,572	12/20/2001	00040084.pdf
<i>Service Reporting Getting Started</i>	1,441,951	12/20/2001	00041433.pdf
<i>Using e.Reports</i>	4,468,845	12/20/2001	00037126.pdf
<i>Viewing e.Reports</i>	3,903,008	12/20/2001	00037155.pdf

Performing Full-Text Searches Across All Documents

You can perform full-text searches across all portable document format (PDF) files on the CD using the Acrobat Reader SEARCH command. The SEARCH command is available with the Acrobat Reader with Search product. If you need to install Acrobat Reader with Search, you can install it using the files that are located in the **acrobat** directory. See the **readme.txt** file for more information about installing a reader.

If you want to search only a single document, you can use the Acrobat Reader **FIND** command. To use the **FIND** command, you do not need to install the Acrobat Reader with Search product if a previous version of the Acrobat Reader is already installed.

Before you can perform a full-text search, you must select the index file that is appropriate for your platform. For more information about selecting an index, see “To Select an Index” on page 3.

To Select an Index

Use one the following procedures to select an index:

On Windows Platforms

Perform the following steps to select an index:

1. From the **launch.pdf** file, choose **Edit => Search => Select Indexes**. (In version 3.x, choose **Tools => Search => Indexes**.)
2. In the Index Selection dialog box, click **Add**.
3. In the Add Index dialog box, double-click **books**.
4. In the Add Index dialog box, double-click **INDEX.PDX** or **aixindex.pdx**.
5. In the Index Selection dialog box, click **OK**.

You may begin your search. For information about performing a full-text search, see “To Perform a Full-Text Search” on page 4.

On Unix Platforms

Perform the following steps to select an index:

1. From the **launch.pdf** file, choose **Edit => Search => Select Indexes**. (In version 3.x, choose **Tools => Search => Indexes**.)
2. In the Index Selection dialog box, click **Add**.
3. Double-click **/cdrom/PSX_DOC/books**.
4. In the Add Index dialog box, do one of the following:
 - On IRIX, HP-UX, Solaris, and SunOS platforms, double-click **INDEX.PDX**.
 - On AIX and Digital Unix platforms, double-click **aixindex.pdx**.
5. In the Index Selection dialog box, click **OK**.

You may begin your search.

To Perform a Full-Text Search

Perform the following steps:

1. From the Acrobat Reader menu bar, choose **Edit => Search => Query**. (In version 3.x, choose **Tools => Search => Query**.)

The Adobe Acrobat Search dialog box is displayed.

2. In the Find Results Containing Text field, type the text that you want to find and click **Search**.

The Search Results dialog box displays a list of documents containing the specified text.

3. Double-click a document title.

The document opens. The first occurrence of the specified text is highlighted in the document.

- To view the next occurrence in the document, choose **Edit => Search => Next**. (In version 3.x, choose **Tools => Search => Next**.)
- To view the previous occurrence in the document, choose **Edit => Search => Previous**. (In version 3.x, choose **Tools => Search => Previous**.)
- To view the next occurrence in the next document, choose **Edit => Search => Next Document**. (In version 3.x, choose **Tools => Search => Next Document**.)
- To view the next occurrence in the next document, choose **Edit => Search => Previous Document**. (In version 3.x, choose **Tools => Search => Previous Document**.)

Troubleshooting Adobe Acrobat Readers with Search

This CD contains Acrobat Readers with Search for AIX, Digital Unix, IRIX, HP-UX, Solaris, SunOS, and Windows.

Installation Problems

If you encounter any problems installing an Adobe Acrobat Reader with Search product, you can contact Adobe at the following World Wide Web address:

<http://www.adobe.com/products/acrobat/readstep2.html>

You can download the latest version of the reader for your platform directly from this Internet address.

Acrobat Reader Problems

Following are problems that you might encounter while viewing a PDF document:

Problem: Distorted graphics

Cause: Because of differences in computer configurations, some graphics in an online document may not display properly.

Solution: Print the page or document, or use the Acrobat Zoom feature.

Problem: You receive the following message:

`"No selected indexes are available for search."`

Cause: No index is attached to the PDF.

Solution: Perform the following steps to attach an index:

On Windows Platforms:

1. In the Adobe Acrobat Search dialog box, click **Indexes**.
2. In the Index Selection dialog box, click **Add**.
3. In the Add Index dialog box, double-click **books**.
4. In the Add Index dialog box, double-click **INDEX.PDX** or **aixindex.pdx**.
5. In the Index Selection dialog box, click **OK**.

The Adobe Acrobat Search dialog box is displayed. You may begin your search.

On Unix Platforms

1. In the Adobe Acrobat Search dialog box, click **Indexes**.
2. In the Index Selection dialog box, click **Add**.
3. Double-click **/cdrom/PSX_DOC/books**.
4. In the Add Index dialog box, do one of the following:
 - On IRIX, HP-UX, Solaris, and SunOS platforms, double-click **INDEX.PDX**.

- On AIX and Digital Unix platforms, double-click **aixindex.pdx**.
5. In the Index Selection dialog box, click **OK**.

The Adobe Acrobat Search dialog box is displayed. You may begin your search.

Problem: Duplicate document titles appear in the Acrobat Search Results window.

Cause: More than one index is attached to the PDFs.

Solution: Perform the following steps:

1. Restart Acrobat Reader, but do not open a PDF file.
 2. Choose **Edit => Search => Query**. (In version 3.x, choose **Tools => Search => Query**.)
 3. Click **Indexes**.
 4. Select the index that is not for your platform and click **Remove**.
 5. Click **OK**.
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Problem: You receive the following message:

"The index associated with this document (index name) is not available."

Cause: You have moved PDFs to a directory that is different from the directory that contains the index directory and the index.pdx file.

Solution: Copy the **INDEX** (or **aixindex**) directory and the **INDEX.PDX** (or **aixindex.pdx**) file to the same directory that contains the PDF files.

How to Access the Latest Product Documentation

To view the latest BMC Software documents, visit the Customer Support page on the BMC Software Web site at http://www.bmc.com/support_home.